klearcom

WHY KLEARCOM

DOMESTIC IVR MAPPING IN OVER 100+ COUNTRIES

At Klearcom, we provide innovative solutions for testing telecommunications, contact centers, and IVR services.

With our expertise in avoiding voice outages and improving customer call paths, we ensure seamless and efficient communication.

Our advanced technology detects issues early, enhancing reliability and customer satisfaction.

Our Solutions

Test your IVR with our comprehensive solutions. Automate testing for a positive customer experience. Monitor toll-free numbers in 100+ countries.

Experience real-time toll and toll-free number testing with Klearcom's single-test SaaS platform, featuring fixed line/GSM, no installation, and 24/7 triage.

Metrics Tested

- ✅ Discovering Your IVR
- ✅ Testing Your IVR
- ✅ Toll-Free Number Check
- ✅ Voice Quality Testing
- ✅ End Agent Performance Solutions
- ✅ Local validation and replication

WHY CHOOSE US

- Local testing in 100+ Countries
- Most Extensive Carrier Base
- Transcribe 100+ Languages & Dialects
- 24/7/365 Triage Support
- Non-intrusive Audio Quality Testing
- Zero integration required
- Mobile And Fixed Testing
- No Port Limitations
- DevOps Integration

KLEARCOM	VS	COMPETITOR
IVR testing in 100+ countries with multi-state testing, allowing local testing for both phone numbers and IVRs in a single call at no extra cost.		Limited local number and IVR testing, focusing on a smaller number of countries. Local testing for Phone Numbers and IVRs will come at additional costs.
Integrate DevOps seamlessly, fine-tuning your IVR system in a pre-production environment, and conducting pre and post-deployment testing.		Lack of seamless DevOps integration for IVR development, these will generally come at an additional cost and not replicate customers experience.
Non-intrusive audio quality testing, eliminating complex installations and saving time.		Some competitors might require complex installations for audio quality testing, introducing unnecessary complications.
Test your local IVR's reachability and response in your live contact centers, all of this in a non-intrusive manner, truly replicating you CX.		Focuses on simulated assessments, potentially missing the crucial real-world element and can lead to disparities in CX evaluation.
Our platform offers 24/7 365 real-time failure validation and issue resolution, enhancing your IVR system's reliability.		Many competitors may offer limited support hours or lack a continuous support mechanism, resulting in extended downtime.
Unlimited port testing. Each customer can avail of the full capacity within each region, these are always open and always on.		Many competitors have port limitations, providing cost per concurrent channel and not guaranteeing their availability in every country. Klearcom stands out by not charging per port.
Cost-free mobile and fixed-line testing, ensuring optimal system performance across communication channels.		Mobile **or** fixed-line testing, charging extra for each, increasing your testing costs and limiting your testing capability.
In every country we serve, Klearcom provides access from 2 to 4 telecom operators for thorough IVR testing.		Competitors may have limited providers to chose from in each country, this limitation can impact accurate failure reporting.
Klearcom simplifies language adaptation with support for 40+ languages and dialects, saving time and resources.		Competitors may charge for language translations on a per-transaction basis, which can lead to unaccounted for costs.

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